



# Visitors & Parents Code of Practice

Issue 1

## Visitors and Parents Code of Practice

At the New Bridge Group we have a supportive and friendly parent body. We strive to establish a partnership that involves parents, staff and the whole community.

Within this partnership we expect our parents and visitors to understand the importance of a good working relationship to equip children and young people with the necessary skills for adulthood.

For these reasons we continue to welcome and encourage parents/carers and visitors to participate fully in the life of our organisation.

### **Therefore, we expect visitors, parents and carers to:**

- Respect the caring ethos of the New Bridge Group
- Understand that both staff and parents need to work together for the benefit of their children
- Demonstrate that **all** members of our community should be treated with respect
- Approach the relevant organisation to help resolve any issues of concern
- Work in partnership with staff to enable young people/students to modify their behaviour where appropriate

### **Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the organisation:**

*This is not an exhaustive list but seeks to provide illustrations of such behaviour*

- Shouting, either in person or over the telephone
- Inappropriate posting on Social Networking sites deemed as bullying
- Speaking in an aggressive/threatening tone
- Physically intimidating e.g. standing very close
- Using aggressive hand gestures/exaggerated movements
- Physically threatening/being aggressive towards another person
- Shaking or holding a fist towards another person
- Swearing, cursing, using profane language or displaying temper
- Pushing
- Hitting e.g. slapping, punching or kicking
- Spitting
- Making racist or sexist comments
- Damaging or destroying school property
- Smoking and consumption of alcohol\* or other drugs whilst on our premises  
*\*alcohol will only be allowed to be consumed at events organised by the New Bridge Group*
- Bringing dogs into any of our premises (unless a guide dog or via prior arrangement with the Head of Site)
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Should **any** of the above behaviour occur on our premises, the New Bridge Group may contact the appropriate authorities and, if necessary, even ban the offending adult from entering the grounds.

We trust that parents and carers will assist the New Bridge Group with the implementation of this Code of Practice and we thank you for your continuing support.